

NJA North Zone-I Regional Conference on Optimizing Quality and Efficiency in Justice Delivery: Challenges & Opportunities

*“Use of Information Technology Tools
for Court and Case Management”*

Justice Rajiv Shakdher,
Judge,

High Court of Delhi, New Delhi.

Preface: WJP Rule of Law Index

India

Overall Score	Regional Rank	Income Rank	Global Rank
0.51	3/6	7/30	68/126
Score Change	Rank Change		
-0.01▼	-3▼		

	Factor Trend	Factor Score	Regional Rank	Income Rank	Global Rank
Constraints on Government Powers	—	0.61	1/6	3/30	40/126
Absence of Corruption	—	0.43	3/6	8/30	80/126
Open Government	—	0.61	1/6	1/30	34/126
Fundamental Rights	—	0.53	3/6	8/30	75/126
Order and Security	—	0.59	3/6	22/30	111/126
Regulatory Enforcement	—	0.48	3/6	10/30	76/126
Civil Justice	—	0.45	3/6	17/30	97/126
Criminal Justice	—	0.40	3/6	11/30	77/126

▲ Trending up ▼ Trending down Low Medium High

India South Asia Lower Middle

Nepal

Overall Score	Regional Rank	Income Rank	Global Rank
0.53	1/6	3/20	59/126
Score Change	Rank Change		
0.00	2•		

	Factor Trend	Factor Score	Regional Rank	Income Rank	Global Rank
Constraints on Government Powers	—	0.60	2/6	1/20	43/126
Absence of Corruption	—	0.43	2/6	5/20	78/126
Open Government	—	0.52	2/6	2/20	54/126
Fundamental Rights	—	0.54	1/6	5/20	69/126
Order and Security	—	0.72	1/6	5/20	63/126
Regulatory Enforcement	—	0.50	1/6	5/20	66/126
Civil Justice	—	0.47	2/6	6/20	86/126
Criminal Justice	—	0.44	2/6	5/20	66/126

▲ Trending up ▼ Trending down Low Medium High

Nepal South Asia Low

Sri Lanka

Overall Score	Regional Rank	Income Rank	Global Rank
0.52	2/6	6/30	63/126
Score Change	Rank Change		
0.00	-1▼		

	Factor Trend	Factor Score	Regional Rank	Income Rank	Global Rank
Constraints on Government Powers	—	0.55	3/6	6/30	60/126
Absence of Corruption	—	0.46	1/6	5/30	66/126
Open Government	—	0.50	3/6	12/30	66/126
Fundamental Rights	—	0.54	2/6	6/30	70/126
Order and Security	—	0.70	2/6	10/30	71/126
Regulatory Enforcement	—	0.49	2/6	7/30	68/126
Civil Justice	—	0.47	1/6	13/30	85/126
Criminal Justice	—	0.45	1/6	5/30	63/126

▲ Trending up ▼ Trending down Low Medium High

Sri Lanka South Asia Lower Middle



DOING BUSINESS 2019

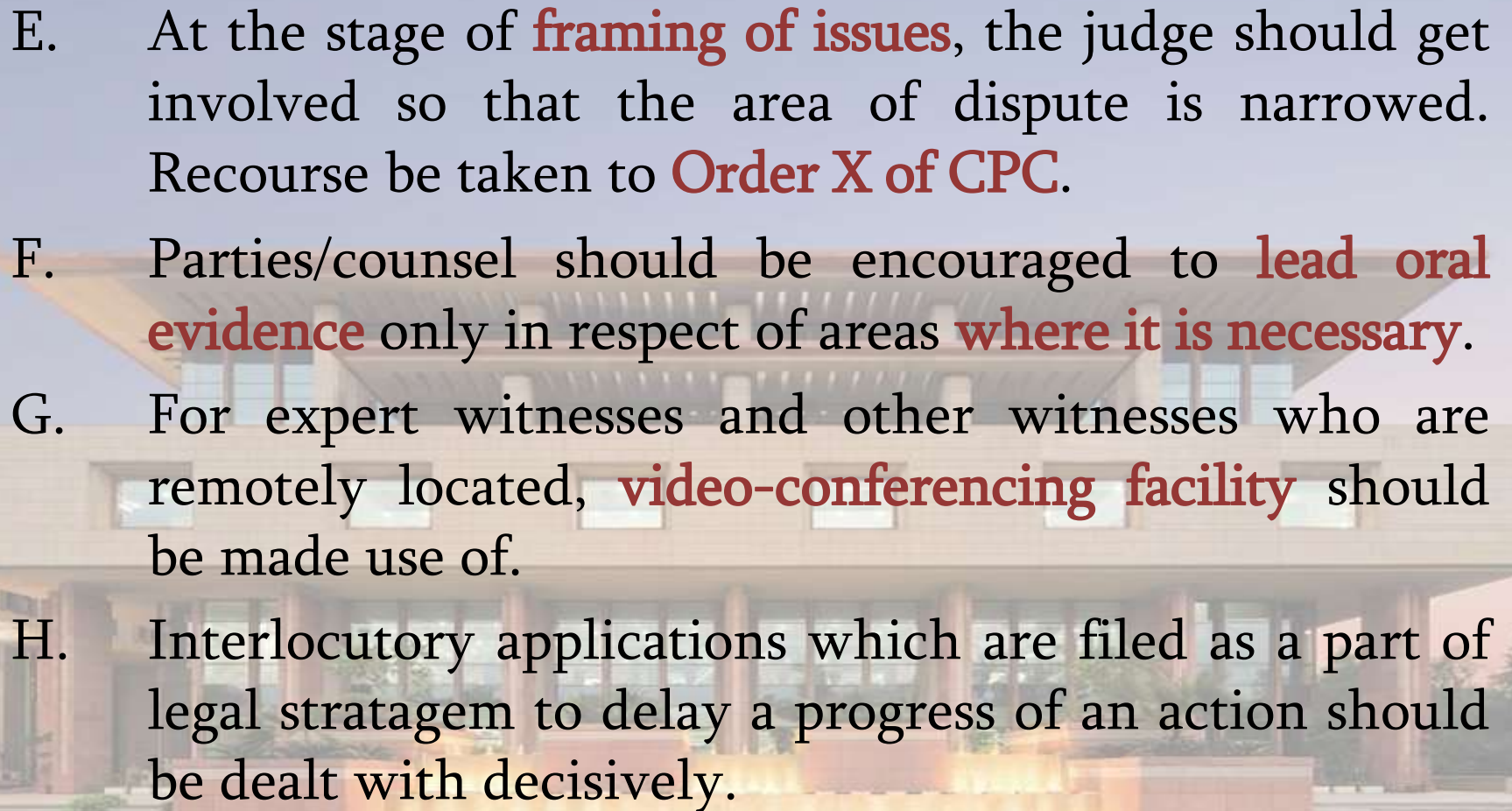
INDIA		South Asia		GNI per capita (US\$)	
Ease of doing business rank (1–190)		77	Ease of doing business score (0–100)	67.23	Population
					1,339,180,127
✓ Starting a business (rank)	137	✓ Getting credit (rank)	22	✓ Trading across borders (rank)	80
Score for starting a business (0–100)	80.96	Score for getting credit (0–100)	80.00	Score for trading across borders (0–100)	77.46
Procedures (number)	10	Strength of legal rights index (0–12)	9	Time to export	
Time (days)	16.5	Depth of credit information index (0–8)	7	Documentary compliance (hours)	14.5
Cost (% of income per capita)	14.4	Credit bureau coverage (% of adults)	55.9	Border compliance (hours)	66.2
Minimum capital (% of income per capita)	0.0	Credit registry coverage (% of adults)	0.0	Cost to export	
				Documentary compliance (US\$)	77.7
✓ Dealing with construction permits (rank)	52	Protecting minority investors (rank)	7	Border compliance (US\$)	251.6
Score for dealing with construction permits (0–100)	73.81	Score for protecting minority investors (0–100)	80.00	Time to import	
Procedures (number)	17.9	Extent of disclosure index (0–10)	8	Documentary compliance (hours)	29.7
Time (days)	94.8	Extent of director liability index (0–10)	7	Border compliance (hours)	96.7
Cost (% of warehouse value)	5.4	Ease of shareholder suits index (0–10)	7	Cost to import	
Building quality control index (0–15)	14.0	Extent of shareholder rights index (0–10)	10	Documentary compliance (US\$)	100
✓ Getting electricity (rank)	24	Extent of ownership and control index (0–10)	8	Border compliance (US\$)	331
Score for getting electricity (0–100)	89.15	Extent of corporate transparency index (0–10)	8		
Procedures (number)	3.5	✓ Paying taxes (rank)	121	Enforcing contracts (rank)	163
Time (days)	55	Score for paying taxes (0–100)	65.36	Score for enforcing contracts (0–100)	41.19
Cost (% of income per capita)	29.5	Payments (number per year)	11.9	Time (days)	1,445
Reliability of supply and transparency of tariffs index (0–8)	6.5	Time (hours per year)	275.4	Cost (% of claim value)	31.0
		Total tax and contribution rate (% of profit)	52.1	Quality of judicial processes index (0–18)	10.5
Registering property (rank)	166	Postfiling index (0–100)	49.31		
Score for registering property (0–100)	43.55			Resolving insolvency (rank)	108
Procedures (number)	9			Score for resolving insolvency (0–100)	40.84
Time (days)	69.1			Time (years)	4.3
Cost (% of property value)	8.3			Cost (% of estate)	9.0
Quality of land administration index (0–30)	8.7			Recovery rate (cents on the dollar)	26.5
				Strength of insolvency framework index (0–16)	8.5
					3

Why case management is required?

- To **reduce delay and cost.**
- To redress grievances of as many litigants as possible in the **shortest possible time.**
- To ensure the final product i.e. the **judgement is of high quality and standard.**
- Give meaning to the expression “**access to justice**”.

Broad ingredients of Case Management

- A. Ascertaining the **difficulty factor** in the case i.e. the **complexity and the probable time it would require** for it to ripen for hearing.
- B. The aforesaid would require looking at aspects such as the nature of case, number and the location of parties.
- C. Issue of process should take place through all permissible modes, in particular, electronic mode.
- D. At the **pre-trial stage**, parties/counsel should be encouraged to interact so that admission and denial of documents takes place at the earliest preferably *via* affidavits and draft issues are exchanged in advance.

- 
- E. At the stage of **framing of issues**, the judge should get involved so that the area of dispute is narrowed. Recourse be taken to **Order X of CPC**.
- F. Parties/counsel should be encouraged to **lead oral evidence** only in respect of areas **where it is necessary**.
- G. For expert witnesses and other witnesses who are remotely located, **video-conferencing facility** should be made use of.
- H. Interlocutory applications which are filed as a part of legal stratagem to delay a progress of an action should be dealt with decisively.



Telepresence Facility commenced on 25.04.2019. It provides connectivity with hand-held devices.

TelePresence Room



Evidence Recording

2019/02/18 14:57:41



Different Locations Across The World



Segregation of Cases

Depending on the prognosis made in the first part, cases should be segregated into those:

- Which are amenable for **ADR**.
- **Summary judgement.**
- Which require **substantial oral evidence and lengthy oral arguments.**

Board management on a given day

- A. Once segregation of cases is made, the judge with the help of court staff and law researchers should ensure that **optimum number of cases are listed**.
- B. The important aspect which has to be borne in mind is, on a given day, you **cannot have too many cases for recording oral evidence and final disposals**.

Matters requiring expedited hearing

Every week a certain amount of time should be kept apart for cases pertaining to:

- Old matters
- Senior citizens and vulnerable sections.
E.g. Woman and Children
- Bread and butter matters

Ordering Of Cases In Listing On Different Parameters Like Age Of Case, Stage Of Case, Type Of Case Etc

**CAUSE LIST : 2
COURT NO : 45**

HON'BLE MR. JUSTICE RAJIV SAHAI ENDLAW

FRESH MATTERS AND FRESH APPLICATIONS

- | | | | |
|----|--|--|-----------------|
| 16 | CS(COMM) 634/2019
I.A. 16099-16101/2019 | SH. JASBIR SINGH & ANR.
Vs. M/S PHEONIX ARC PVT. LTD. & ANR. | SANDEEP KHATRI |
| 17 | TEST.CAS. 86/2019
I.A. 16117/2019 | SH. NARESH MOHAN BAWA & ORS.
Vs. STATE & ORS. | ABHINAV DHINGRA |

FRESH MATTERS & APPLICATIONS

- | | | | |
|----|--|---|---|
| 18 | I.A. 16082/2019
In CS(COMM)-193/2016 | MRS CHITRA JAGJIT SINGH
Vs. M/S THE INDIAN PERFORMING RIGHT SOCIETY LIMITED AND ORS | SOLOMON & ROY, AJAY BHARGAVA, BAGAI & CO., SWATHI SUKUMAR, SHIKHAR GARG, ROYZZ, SAIKRISHNA AND ASSO., TISHAMPATI SEN, SANJAY KUMAR VISEN, PANKAJ KAPOOR, MAHUA ROY CHOWDHURY, RIDDHI SANCHETI |
| 19 | I.A. 16139/2019
In CS(COMM)-1680/2016 | VIFOR (INTERNATIONAL) LTD
Vs. MR VENKAT JASTI & ANR | ANAND AND ANAND, RAJESHWARI H., VAISHALI MITTAL |

**CAUSE LIST : 3
COURT NO : 45**

HON'BLE MR. JUSTICE RAJIV SAHAI ENDLAW

FRESH MATTERS & APPLICATIONS

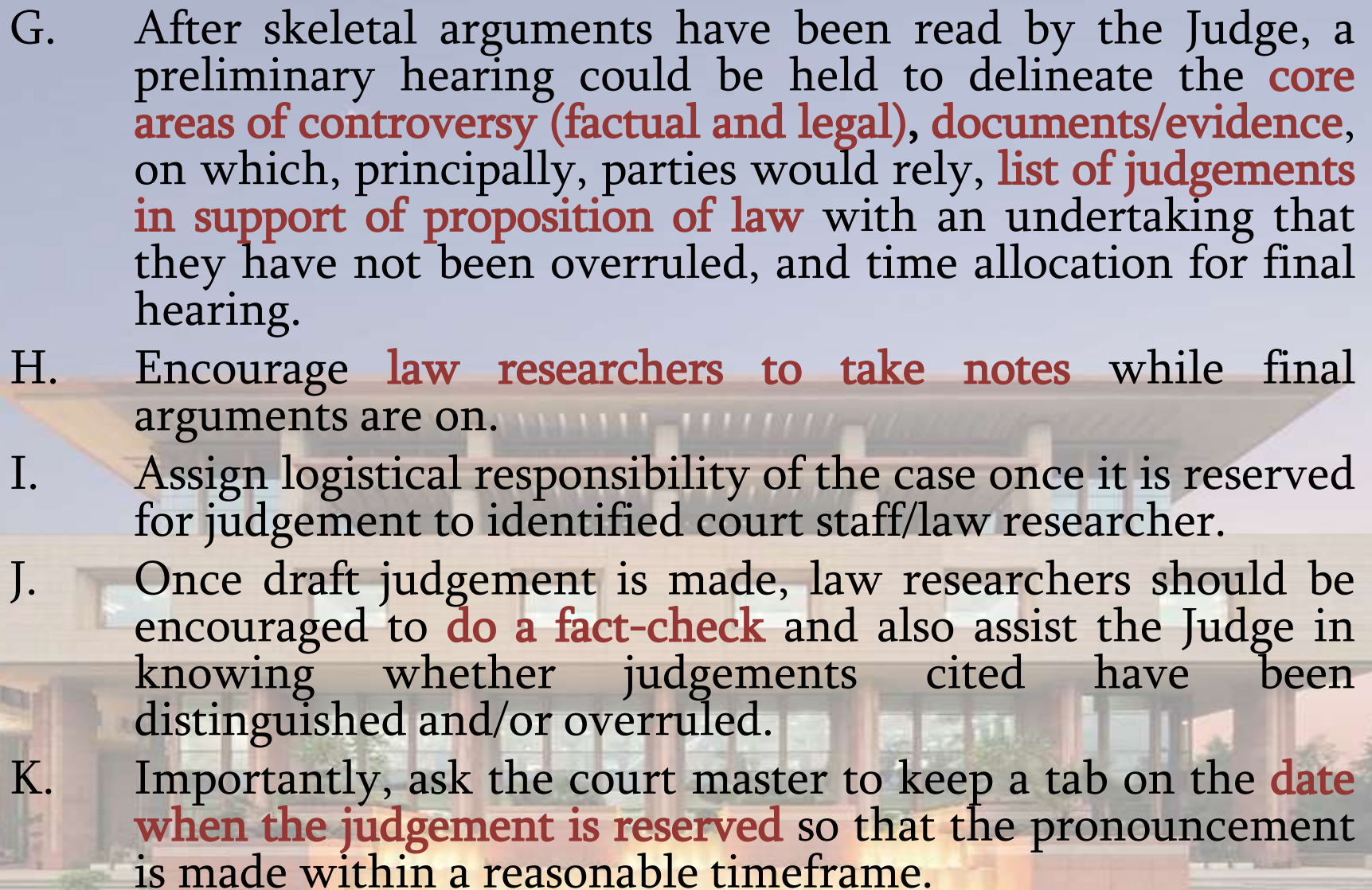
- | | | | |
|----|--|---|--|
| 20 | I.A. 16150/2019
In CS(OS)-2097/2013 | SHIV KUMAR JATIA
Vs. RAMESH JATIA | SUDHIR KUMAR, TRANS JURIS, ASHA SAXENA, N P SINGH, RAJIV KAPOOR, RAJIV |
|----|--|---|--|

SHORT MATTERS/CASE MANAGEMENT HEARINGS/PRE-TRIAL CONFERENCES/FRAMING OF ISSUES

- | | | | |
|----|--|---|--------------------------------|
| 21 | CS(COMM) 522/2019
I.A. 13062/2019
I.A. 13065/2019
I.A. 16034/2019 | ASHOK KUMAR GUPTA
Vs. SANJAY GUPTA & ANR. | JAIVIR K. SIDHANT, LALIT GUPTA |
|----|--|---|--------------------------------|

Ways and means of ensuring case management is effective

- A. Appoint court managers.
- B. Train court staff to multi-task.
- C. Rope in law researchers.
- D. Encourage court managers to interface with the Registry and the lawyers of contesting parties to progress the case in respect of **deposit of process fee, filing of pleadings/affidavits, and complying with directions issued by the Court.**
- E. Delegate powers to the court managers to **delete matters in consultation** with the Judge from the cause list where procedural formalities are not fulfilled.
- F. Issue directions for submission of **skeletal arguments prior** to the date of final hearing.

- 
- G. After skeletal arguments have been read by the Judge, a preliminary hearing could be held to delineate the **core areas of controversy (factual and legal), documents/evidence**, on which, principally, parties would rely, **list of judgements in support of proposition of law** with an undertaking that they have not been overruled, and time allocation for final hearing.
- H. Encourage **law researchers to take notes** while final arguments are on.
- I. Assign logistical responsibility of the case once it is reserved for judgement to identified court staff/law researcher.
- J. Once draft judgement is made, law researchers should be encouraged to **do a fact-check** and also assist the Judge in knowing whether judgements cited have been distinguished and/or overruled.
- K. Importantly, ask the court master to keep a tab on the **date when the judgement is reserved** so that the pronouncement is made within a reasonable timeframe.

A photograph of a modern court building with a large, multi-tiered fountain in the foreground. The building has a wide, flat roof and large glass windows. The fountain is illuminated with warm lights, creating a glowing effect. The sky is a clear, light blue.

**Various Softwares Have Been
Developed To Facilitate The Case and
Court Management for Hon'ble Judges
as well as Advocates and Litigants.**

Case Filing Software

E- Filing Online

The screenshot shows the 'MAIN CASE FILING' interface of the High Court of Delhi e-Filing Management System. A red arrow points to the 'e-Filing' link in the left sidebar. The interface includes a sidebar with navigation options like 'e-Filing', 'Inbox', and 'Template'. The main area displays four boxes: 'Main Inbox', 'Misc Inbox', 'Document Inbox', and 'Draft Inbox', each with a 'No. of Files' counter and a 'FILES' button. A 'CHANGE PASSWORD' button is visible at the bottom left.

Click on the link **e-Filing** → e-Filing

WELCOME FIRST MIC
LAST
Login At: Nov 27, 2012
2:42:16 PM
PROFILE

e-Filing

- Main Case Filing
- Miscellaneous Case Filing
- Document Filing
- Vakalatnama Filing
- Process Fee
- Cancel Filing

Inbox

- Main Filing Inbox
- Misc. Filing Inbox
- Document Filing Inbox
- Cancel Filing Inbox
- Pending Cases Inbox
- Draft Inbox

Template

CHANGE
PASSWORD

MAIN CASE FILING

HIGH COURT OF DELHI
e-Filing Management System

Main Inbox
No. of Files
0 1 2 3 4 5 6
SCRUTINY (S)
DEFECTIVE (D)
FILES

Misc Inbox
No. of Files
0 1 2 3 4
SCRUTINY (S)
DEFECTIVE (D)
FILES

Document Inbox
No. of Files
0 1 2 3 4
SCRUTINY (S)
DEFECTIVE (D)
FILES

Draft Inbox
No. of Files
0 1 2 3 4 5 6 7
DRAFT (D)
FILES

E-Filing Counter

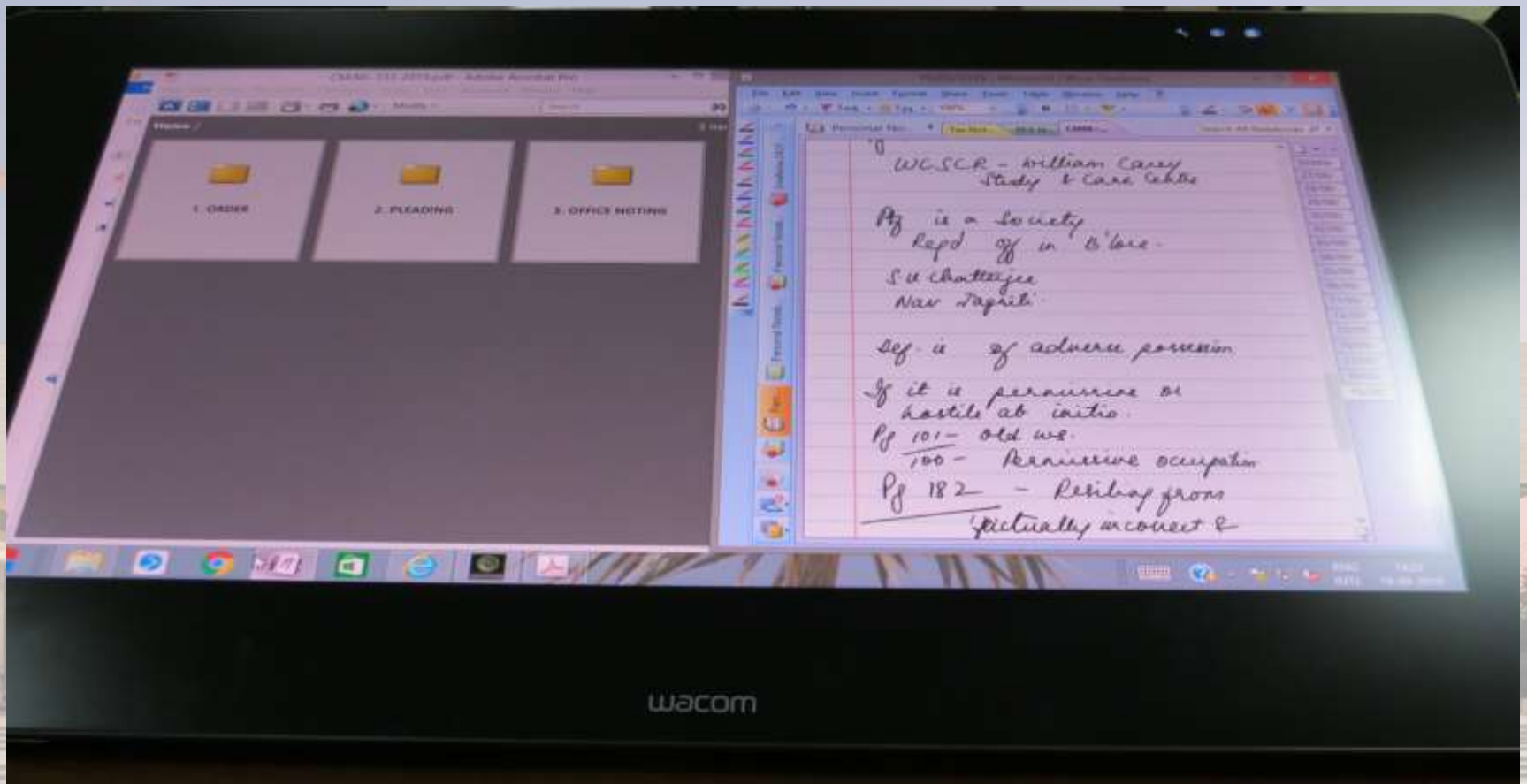


*For Hon'ble Judges:
Different Softwares Have Been developed to provide various
information.*

Dashboard



Close View Of Wacom Screen



Institution & Disposal Judge Wise

STATEMENT SHOWING THE INSTITUTION AND DISPOSAL OF CASES
FROM :1-JUL-2019 TO 1-NOV-2019 FOR COURT NO. 1

APPELLATE SIDE **MAIN CASES**

Case Type	Pending As On 1-JUL-2019	Institution During 1-JUL-2019 To 1-NOV-2019	Restored Cases During 1-JUL-2019 To 1-NOV-2019	Disposal During 1-JUL-2019 To 1-NOV-2019	Pending As On 1-NOV- 2019(including restored cases)	Average No. of days taken to decide the cases
CEAC	23	9	0	2	30	474
CEAR	1	0	0	0	1	0
CONT.CAS(C)	26	10	0	15	21	394
CRL.A.	3	0	0	0	3	1725
CUS.A.C.	1	0	0	0	1	0
CUS.A.R.	1	0	0	0	1	0
CUSAA	22	6	1	3	26	177
CUSTOM A.	1	0	0	1	0	145
EFA(OS) (COMM)	0	1	0	1	0	3
FAO(OS)	1	0	0	0	1	406
FAO(OS) (COMM)	4	18	0	6	16	156
ITA	1	0	0	0	1	626

Statistics Of Reserved Judgement

Judgement Reserved			
S.N o.	Case No.	Party Name	Date of Reserved
1	W.P.(C) 65 23/2017	ROMESH KUMAR BAJAJ Vs DELHI DEVELOPMENT AUTHORITY	28-AUG- 19
2	EX.P. 79/2014	JAYANT GHADIA Vs HINDUSTAN TRADEX & MAN- UFACTURING PVT LTD AND OTHERS	10-APR-19
3	W.P.(C) 10 746/2017	ALL HARYANA PETROLEUM DEALERS ASSO- CIATION (REGD) AND ANR. Vs UNION OF INDIA AND ORS.	22-MAY- 19
4	W.P.(C) 11 246/2017	BIHAR PETRO- LEUM DEALERS ASSOCIATION (REGD.) Vs UNION OF INDIA & ORS	22-MAY- 19
5	O.M.P. (COMM) 469/2018	NATIONAL BOARD OF EXAMINATIONS Vs PROMETRIC TESTING PVT	12-JUL-19

Peshi Is Being Made Available In Softcopy On Daily Basis.



Access to softwares such as DLT, SCC, Manupatra Etc. has been provided for reference.



A Mobile App has been developed to provide following information to Judges

Dashboard



Cause List Of Court

The 'Cause List' screen includes a header with the title 'Cause List'. Below the header are two radio buttons: 'Customized' (selected) and 'pdf'. There are three input fields: 'Court No(Number only)' with a dropdown arrow, a text field containing '6', and a date field containing '19-09-2019'. A blue 'Search' button is at the bottom of the filter section.

Court No.	Case No.	Judge Name	Party/Adv.Name
6	W.P.(C)/ 9444/2019	HON'BLE MR. JUSTICE RAJIV SHAKDHER	Kulachi Hansraj Model School Vs Govt. Of Nct Of Delhi Adv:Lakhotia And Associ
6	W.P.(C)/ 9917/2019	HON'BLE MR. JUSTICE RAJIV SHAKDHER	Modern Era Convent School Vs Directorate Of Education Adv:Pramod Gupta
6	W.P.(C)/ 9923/2019	HON'BLE MR. JUSTICE RAJIV SHAKDHER	Greenway Modern Sr Sec School Vs Directorate Of Education Through Its Director Adv:Pramod Gupta
6	W.P.(C)/ 8956/2019	HON'BLE MR. JUSTICE	Comfort Intech Limited Vs Union Of India And

Case Status

The 'Case Status' screen includes a header with the title 'Case Status'. Below the header are four input fields: 'SEARCH_ADVOCATE_NAME' with a dropdown arrow, a text field containing 'amit', 'MATCH_PART_OF_NAME' with a dropdown arrow, and two date dropdowns for '2014' and '2019'. A blue 'Search' button is at the bottom of the filter section.

Sr.No.	Case No.	Petition Name	Hearing Date
1	MAC.APP/ 648/2017	BABY KUMARI VS IQBAL KHAN & ORS (ICICI LOMBARD GENRAL INSURANCE CO LTD)	Court No-42 26-01-2030
2	CONT.C AS(C)/ 362/2014	M/S ENTASIS INDIA PVT. LTD VS MR. RAJAN BAJAJ, DIRECTOR M/ S MEDISPHERE MARKETING LTD	Court No-10 26-01-2030
3	RFA/52/2016	SHIVA,JIT TYAGI (DECEASED) THR HIS LEGAL HEIRS VS ROHTASH	Court No-43 26-01-2030

Advocate Dashboard

- Advocate Diary
- Can Search Case Status
- Can Search Cause-List
- View Display Board
- High Court
- Supreme Court
- View High Court Calendar



Panoramic View Of E-Court



THANK - YOU

